

March 19, 2020

Dear Valued Customer:

Tektronix has been closely monitoring the development of COVID-19 and its potential effects on our supply chain. The outbreak continues to be fluid, with national, state, and local governments and health authorities monitoring the situation and updating their guidance around the clock. We remain in close contact with local authorities to align and implement their recommendations.

As a valued customer, we wanted to update you on our current status and plans to manage the potential effects from this pandemic.

The exact impact varies by product, but we want to assure you we are in regular contact with our supply chain and logistic companies so that we can meet our customers' needs. We are taking all commercially reasonable actions to maintain our production capabilities during this time, and making modifications with our logistic partners as needed.

As of today, estimated lead times are extended by one to two weeks. For repair and calibration services, we are currently working both on-site and in our labs by providing flexible working arrangements to satisfy our customers' requests. However, this could change due to further travel restrictions, logistical part shortages, guidance or mandates from government or health and safety officials, and to ensure the safety of our employees.

Out of abundance of caution, we are conducting additional screenings before allowing visitors access to Tektronix facilities. We understand similar screening may be implemented at your sites as well. Additionally, we have established a work from home policy for employees where recommended by government and health authorities.

This is a dynamic situation and one in which we will continue to assess. If anything changes with our ability to provide products or services, we will inform customers of those changes in a timely manner. Should you have any questions or concerns, please do not hesitate to contact your Tektronix business partner.

Our thoughts are with those who have been impacted by COVID-19 and we appreciate your partnership as we work to address the impact of this global issue on our business and yours.

Best regards,

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